



Case Study

NEW AVAYA TELEPHONE SYSTEM CONNECTS KING EDWARD VI SCHOOLS

The King Edward VI site at Edgbaston comprises the Foundation Office and the independent boys and girls schools, which were served by their own legacy telephone systems designed to meet the individual requirements of each organisation.

Operating three telephone systems, supported by three different vendors, offered the school little functionality and high operating costs. Simple tasks such as calling a colleague in another building or transferring a call proved extremely difficult for internal members of staff.

The idea of offering one site-wide telephone solution appealed to the school's management team. To reach their goal they chose to implement an Avaya IP Office telephone system supplied by Connaught, one of Avaya's Premier Partners.

Connaught designed an innovative solution to address the needs of King Edward Schools, installing an Avaya IP Office voice network using a new wireless infrastructure to provide full connectivity to their three sites. This allowed for smooth, efficient and zero cost inter-site communications with the added benefit of using the wireless bridge for their future data needs. Specifying a pure wireless solution avoided the pitfalls and costs associated with more conventional methods such as ground works and the laying of underground cables.

The project has proved to be a great success and the Foundation is now looking to integrate other schools on to their Avaya network to improve efficiency and streamline costs.

Challenges

- Meeting the differing needs of 8 schools across the city of Birmingham
- Managing and replacing 3 different legacy phone systems
- Lowering operational costs

Value Created

- Zero cost inter-site communications
- Increased efficiency
- Lower operating costs

The Connaught Difference

With Connaught, you won't just get the right system to suit all your needs; you'll also get value for money and first class technical support. You can rely on an end-to-end solution from Connaught to deliver the best performance all day, everyday. As the needs of your business grow or change, you can extend this quickly and easily.

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call one of our expert team to see how we can help you.**

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